



# GUEST POLICIES

To provide an enjoyable visit for you and your family and to keep our guests, team members, and animals safe, we ask that you observe the following:

- ALL guests (including members) must have their hand stamped if they wish to re-enter on the same day. Hand stamps can be acquired in the gift shop at the entrance.
- Shirts and shoes must be worn at all times. Clothing must be appropriate for a family environment and not include any vulgar or profane messages.
- Only ADA recognized service dogs are allowed on zoo property.
- Outside food or drink is allowed, but please no glass containers of any kind. Please deposit all trash into appropriate trash receptacles.
- Plastic is extremely dangerous to our animals; no plastic bags, cups, lids, or balloons are allowed on zoo property. Do not transfer zoo treats to plastic bags and only feed animals food provided by the zoo.
- All tobacco products (including vaping devices) are not permitted inside the zoo grounds.
- Refrain from tapping on habitats or glass viewing windows, and please do not throw any object into an exhibit. Please respect our animals' homes.
- Do not sit, climb, or lean on fences. Stay on designated pathways at all times.
- Selfie sticks, alcohol, and weapons of any kind are prohibited.
- The zoo is not responsible for personal items lost or stolen. Lost and found items are kept for two weeks only.
- The commercial use of photography, video, and film that may have been taken during your visit is prohibited without written consent from Metro Richmond Zoo.
- Visitors to the park may be photographed or videotaped during their visit and their likeness used by the Metro Richmond Zoo without compensation.

The Metro Richmond Zoo reserves the right to deny admission to any patron who does not comply with Guest Policies.

## RENTALS

### ADULT CHAIR RENTAL

🎫 \$12.00/Chair

### STROLLER RENTAL

🎫 \$7.00/Single 🎫 \$12.00/Double



**Monday - Saturday 9:30am-5:00pm**

804-739-5666

www.MetroRichmondZoo.com

8300 Beaver Bridge Road, Moseley, VA 23120



### UPGRADE TODAY!

Apply today's admission towards a zoo membership to visit all year long! Bring your receipt to the membership center before the end of your visit to upgrade.  
(All interested guests must be present for picture)

## Zip the ZOO

Challenge yourself on our Zipline and Adventure Park!

### Treetop Zoofari Course

**\$60.00**

Experience 25 tree-to-tree challenges and 15 ziplines on our 2-3 hour course

Guests must be at least 54" tall and 8 years old

### Junior Explorer Course

**\$30.00**

Navigate our two level, 60-90 minute course, encountering 21 tree-to-tree challenges and 2 ziplines. Great for all ages!

Guests must be at least 40" tall and 4 years old

Add one of our courses to your day at the zoo and receive up to \$8 OFF!  
(must show zoo receipt)

The Metro Richmond Zoo is privately owned and operated; our sole funding comes from admissions, gift shop, and concessions. We do not receive any government funding.

# ZOO ATTRACTIONS

Must present ticket, tokens, or Gold/GoldX membership to attendant  
**No cash is accepted at rides**



### JUNGLE CAROUSEL

🎫 \$2.00 (Ages 2+ require a ticket)

Children under 36" must be accompanied by an adult

### SAFARI TRAIN

🎫 \$4.00 (Ages 2+ require a ticket)



Children under 54" must be accompanied by an adult

### SAFARI SKY LIFT

🎫 \$4.00 (Ages 2+ require a ticket)



Children under 42" must be accompanied by an adult

### PENGUIN FALLS DROP TOWER

🎫 \$4.00 (Guests must be 40" to ride)



Children under 51" must be accompanied by an adult

**All rides free with Gold & GoldX memberships**  
Please see each ride operator for all restrictions

### MRZ TOKENS

Tokens can be purchased at token machines for \$1. Tokens carry no cash value and are nonrefundable. Tokens can be redeemed for use in the park where noted with 🎫

## ANIMAL EXPERIENCES



### BUDGIE BIRD ENCOUNTER

🎫 \$2.00 per feed stick

### GIRAFFE & ANIMAL FEEDING

🎫 \$3.00 per zoo treat cup



All of our animals can enjoy our zoo treats EXCEPT for penguins, toucans, reptiles, and any of our carnivores.